

A World Of Information Innovation

QUALITY ASSURANCE

ISCI

ISCI's quality assurance process uses industry best practices to provide confidence in a product's suitability for its intended purpose, and to help unlock the full potential of an enterprise's applications and database. It is ISCI's commitment to ensure products, goods, and services exceed a client's requirements in a secure, reliable, systematic fashion.

ISCI believes that IT Quality Assurance is more than simply implementing network processes. It is about the persistent attention to constantly evolving system needs, understanding and fulfilling business objectives, the continual implementation of nextgen technologies, and maintenance of a complete system. Understanding these fundamental goals is what allows ISCI to provide enhanced technology products and quality service.

ISCI's Quality Assurance Oversight is offered through our implementation of a web-based Strategy Management System. This system provides insight into the performance of various IT projects. It's unique capability of linking goals, initiatives, and metrics allows department or project managers to review contractor performance from a desktop via the web interface and enables real-time monitoring of work performance.

Our Quality Management System allows the ISCI team to configure data feeds directly from a software system, on-line SQL, or database. With this raw information ISCI can tailor reports displayed via a dashboard on a managers desktop.

The report then allows managers to tailor their view of the information to satisfy specific areas of responsibility or interest. With this top-down view managers can drill down through the entire system to verify concerns before they become problems.

Core Competencies

- Software Systems Monitoring
- Quality Engineering Oversight
- IT Systems Analysis
- Software Verification & Validation
- Quality Surveillance Testing
- Cost and/or Schedule Monitoring
- Variance Analysis & Reporting



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CMMI Level-2 Carnegie Mellon Software Engineering Institute Certified

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